

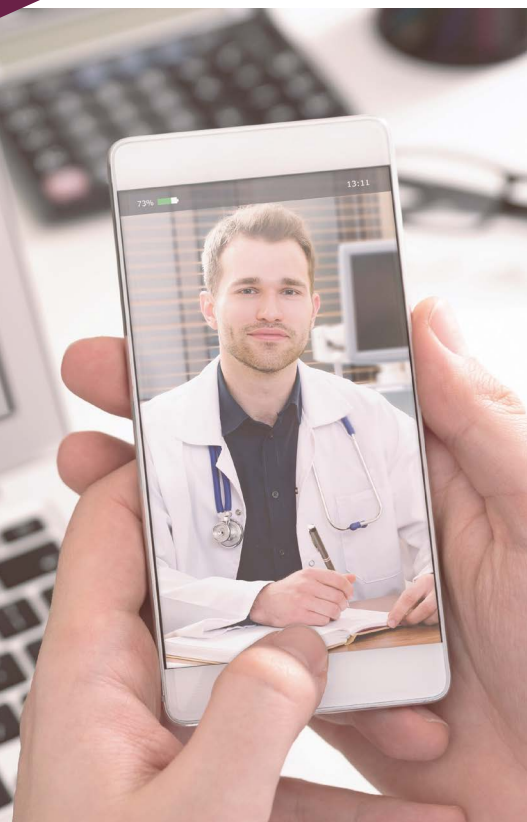
Risk Mitigation for Practices During COVID-19

Key Considerations

- Ensure the most recent CDC/state/local guidelines are followed to promote safety for practice staff and patients
- Implement best practices including updates to layout, SOPs, and scheduling
- Use telemedicine capabilities when possible
- Assume all patients are potentially infected

As the ultimate healthcare-enabling research organization, the mission of [Elligo Health Research](#)® is to bring clinical research directly to clinical healthcare. Elligo's experienced team provides guidance and solutions so you can execute clinical research safely during and after COVID-19 restrictions. The below risk mitigation best practices provide points to consider as you continue to treat patients and provide research as a care option in your practice.

- Educate staff and patients on changes implemented in the office in response to COVID-19.
- Stratify patient risk levels based on history, exposures, and symptoms known at time of making appointments and check-in.
- When scheduling patient appointments and upon patient arrival at clinic, verify asymptomatic status, for both research and non-research patients.
 - Develop and utilize COVID-19 screening questions based on the most recent CDC guidelines.
 - Provide guidance for any symptomatic patients per current guidelines related to supportive care, testing, and follow-up.
- Remind patients of the most recent guidelines on face mask/face covering when presenting at the clinic.
- Modify physical layout to maximize separation of potentially infected patients. For example, consider:
 - Separate entrances.
 - Designated rooms for research patients.
- Determine whether a patient needs to come in to the office or if telemedicine is an option.
- Implement a decontamination strategy. Best practices may include:
 - Schedule blocking for research and routine appointments.
 - Separate scheduling of presumed-well patients in the morning and potentially ill patients in the afternoon.
 - Decontaminate intermittently and at end of day.
 - At the beginning of each day, wipe down frequently touched areas as a second level of decontamination, including doorknobs, chair arms, faucets, and faucet on/off levers.
- Implement prevention control strategies focused on frequently touched surfaces, including traditional sign-in sheet/screen and pen/paper used during consent process to minimize multiple contacts on shared surfaces.



- Practice should provide appropriate PPE for all staff members on site.
- Use PPE based on local availability, standards, and alternatives per CDC guidance. If indicated PPE is unavailable, patients may not be scheduled until it is available.

Risk mitigation may change based on local standards and study-specific considerations. While keeping clinical research treatment schedules aligned with protocols, minimizing treatments done in the office setting should be encouraged to lessen contact, in alignment with study sponsor guidance.

Keeping patients and healthcare workers safe is of utmost concern. Elligo's experienced team is ready and able to continue to support your efforts in providing access to treatments for your patients anywhere in the United States.

About Elligo Health Research®

Elligo Health Research, a healthcare-enabling research organization, uses electronic health records and the trusted patient and physician relationship to ensure all patients have access to clinical research as a care option. Powered by our *Goes Direct*® approach and novel IntElligo® Research Stack clinical technology, our team provides access to the best healthcare experts, patients, and research technologies. We engage physicians and patients who otherwise would not participate in clinical research and accelerate the development of new pharmaceutical, biotechnology, and medical device and diagnostic products. Learn more at elligodirect.com.